End of Life Announcement –Social TV

Disclaimer

The information in this document is believed to be correct as of the date of publication. However, our policy is one of continual development so the information in this guide is subject to change without notice, and does not represent a commitment on the part of Vizrt.

Technical Support

For technical support and the latest news of upgrades, documentation, and related products, visit the Vizrt web site at www.vizrt.com.

End of Life for Social TV version 1.5 and related components

Updated: 28 July 2020

Vizrt announces the end-of-life for Social TV, Feedstreamer components, datahub for social TV. This EOL statement relates to current and all previous versions. The last day to order Social TV and related components has already passed. Customers with active support and maintenance contracts will continue to receive support for the operation of our software only until 31st of July 2022.

This does not include support of the APIs of social media providers as they are now closed and no longer available to us.

Special customer agreements may supersede this notice.

Table 1 describes the end-of-sales milestones, definitions and dates. Table 2 lists the affected products and items.

Table 1. End-of-Life Milestones and Dates for Social TV and Feedstreamer

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product as part of a purchase order from Vizrt. The product is no longer for sale after this date.	31st July 2020
End of Software Maintenance Releases Date	The last date that Vizrt may release any final software maintenance releases or bug fixes. After this date, Vizrt will no longer develop, repair, maintain, or test the product software.	31st July 2022
End of New Service Attachment Date	For equipment and software that is not covered by a Support and Maintenance contract, this is the last date to order a new service-and-support contract or add the equipment or software to an existing service-and-support contract.	31 July 2021

End of Service Contract Renewal Date	The last date to extend or renew a Support and Maintenance contract for the product. The extension or renewal period cannot extend beyond the last date of support.	31 July 2021
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	31 July 2022

Table 2. Products Affected by This Announcement

End-of-Sale Product Name and Code	Product Description
Data Hub (DH-FULL)	Data Hub represents the interface between data sources such as manual input, and data feeds such as social network feeds, election or sports results, news wires, weather or financial data and online or networked databases or XML pages on the Web and the Vizrt product suite.
Feed Streamer for Datahub (SOC-MOD-ONE)	Vizrt's moderation interface and embedded control client for Viz Trio and Viz Pilot. Allows moderators to curate predefined social feeds and expose them to Vizrt's control applications.
Social TV Package (SOC-PKG-START)	The Vizrt Social TV solution is a flexible and easy-to-use platform. It enables broadcasters of all sizes to have access to publish social media content with minimal staff training. Use the Social TV solution to harvest, moderate and create social media related content in the same tools and workflow as for any other content. Data can be captured from any social media outlet such as Twitter, Facebook, Instagram, Flickr, Picasa, YouTube, or any RSS/Atom or JSON/XML based feed.

REPLACEMENT PRODUCT

In May 2020 Vizrt released Viz Social https://www.vizrt.com/products/viz-social. This will be offered as a replacement for existing SocialTV customers as well as a premium solution available for both existing and new customers. This replacement will not be covered under existing support agreements, for more information please contact your sales account manager for more information

FOR MORE INFORMATION

For more information about the Vizrt end-of-life product policy, go to:
http://www.vizrt.com/end-of-life/

For additional information, please contact:

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