End of Life Announcement
Viz Ardome - FINAL VERSION

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End of Life for Viz Ardome version 4.12 and all older versions

Updated: 18th of February, 2019

Vizrt announces the end-of-life for Viz Ardome version 4.12 and all older versions. Viz Ardome went into end-of-sales 4 years ago. The vast majority of our customers have continued onto Viz One. We are providing this notice to enable customers to budget and plan for upgrades and support renewals with ample time. We encourage all remaining customers to transition to Viz One. Viz Ardome customers with active support and maintenance contracts will continue to receive support from Vizrt until 18th of February, 2022. Table 1 describes the end-of-life milestones, definitions, and dates. Table 2 lists the affected products and items. Table 3 lists high-level impact for related products such as Viz Dart.

Table 1. End-of-Life Milestones and Dates for Viz Ardome

Milestone	Definition	Date
End of New Service Attachment Date	For equipment and software that is not covered by a Support and Maintenance contract, this is the last date to order a new support-and-maintenance contract or add the equipment or software to an existing support-and-maintenance contract.	18th of February, 2020
End of Service Contract Renewal Date	The last date to extend or renew a support-and-maintenance contract for the product. The extension or renewal period cannot extend beyond the last date of support.	18th of February, 2021
End of Software Maintenance Releases Date	The last date that Vizrt may release any final software maintenance releases or bug fixes. After this date, Vizrt will no longer develop, repair, maintain, or test the product software.	18th of February, 2022
Last Date of Support	The last date to receive support-and-maintenance for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	18th of February, 2022

Table 2. Products Affected by This Announcement

End-of-Sale Product Name and Code	Effect	Product Description
Viz Ardome (ARD*)	End of life	Viz Ardome Media Asset Management system and all related components, software, training, services, support, and items.
Viz Video Hub (VVH*)	End of life	Viz Video Hub Media Asset Management system and all related components, software, training, services, support, and items.
Viz Video Engine 1 (VVE1*)	End of life	Viz Video Engine 1 aka Arvid and all related components, software, training, services, support, and items.

Table 3. Impact for Related Products and Components

Product Name and Code	Impact
Connected applications only available in Viz Ardome	**Part of this end of life announcement and affected**. The affected applications are only available in Viz Ardome. In many cases the overall use-cases are covered in newer tools or workflows part of Viz One. We therefore recommend transitioning to Viz One. The following is a non-exclusive list of such applications; Ardex, Ardlog, Media Logger, Playouttool, Preseg, Preview, and more.
Connected application Shotcut also available in Viz One	**Part of this end of life announcement and affected**. The Shotcut application is end of life, both in connection to Viz Ardome as well as with Viz One.
Connected applications also available in Viz One	Not part of this end of life announcement and not affected. Any connected Viz Ardome systems however are. Hence we recommend transitioning such systems to Viz One to keep the connected applications functioning. The following is an exclusive list of such applications; Avid Assistant, Avid Assistant Gateway, Capture, Easycut, Importer, and Precut.
Integrations with third-party systems only available in Viz Ardome	**Part of this end of life announcement and affected.** The affected integrations are only available in Viz Ardome.
Integrations with third-party systems also available in Viz One	Not part of this end of life announcement and not affected. Any connected Viz Ardome systems however are. Hence we

recommend transitioning such systems to Viz One to keep the connected applications functioning.

Viz Dart   Not part of this end of life announcement and not affected. Any connected Viz Ardome systems however are. Hence we recommend transitioning such systems to Viz One to keep the application functioning.

Viz Video Engine 2   Not part of this end of life announcement and not affected. Any connected Viz Ardome systems however are. Hence we recommend transitioning such systems to Viz One to keep the video server functioning.

FOR MORE INFORMATION

For more information about the Vizrt end-of-life product policy, go to:
http://www.vizrt.com/end-of-life/

For more information on upgrading to Viz One please contact your Vizrt sales representative or regional office. To find your regional Vizrt office, go to:
http://www.vizrt.com/contact/

For additional information, please contact:

Product Management Group

Vizrt

pm.heads@vizrt.com

www.vizrt.com