TriCaster® Flex Dual: Quick Start Guide

A next level flex in control, connectivity and creativity.
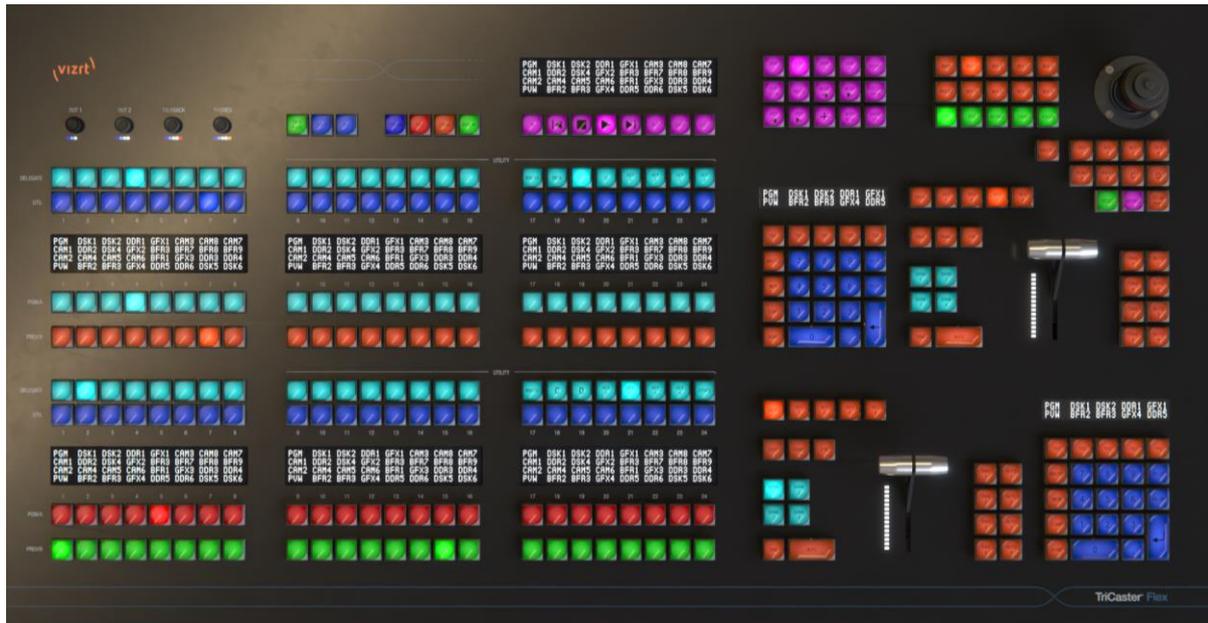
Let's get started…what's in the box?

TriCaster® Flex Dual
Control Panel

Removable
Power Cable

6ft Ethernet
Cable

TriCaster® Flex Dual Control Panel manual pages can be found in the latest versions of each of the TriCaster® user guides. Please refer to the **dedicated web page** to get the latest version of the user manual for your TriCaster.

The following is a quick start guide to get your TriCaster Flex Dual connected and configured. Please see the chapter titled *TriCaster Flex Dual Control Panel* in your TriCaster user guide for a detailed description of connections and operation.

1. Connect the Flex Dual to your local network utilizing the rear RJ-45 ethernet connection. In normal operation, this would be the network your live production system is connected to, but this isn't a requirement for initial setup (such as updating firmware or similar administrative tasks).
2. Connect AC power to the control panel. After a few moments, Flex will complete its boot process and briefly display the currently installed firmware version number.
3. The TriCaster Flex Dual panel has a built-in webserver, which it uses to provide additional configuration settings and tools you can access in the web browser of another device (such as a laptop or tablet) on the same network. To access the webserver, simply open a web browser and enter the TriCaster Flex Dual's IP address into the address bar. To find the Panel's IP address press the INFO button with SHIFT, the INFO button is the top-left button on the multipad for Stripe 1 and the SHIFT button is the second-left button on the top row. In the same LCD display above the multipad, the IP address of the control panel will appear along with the latest firmware. Press the HOME button to clear this information.

INFO button

4. To connect TriCaster Flex Dual to a live production system, locate the UTIL button. The UTIL button is located on the top-left button in the multi-pad for Stripe 2. Press the UTIL button with SHIFT, and the second line of the LCD updates to show UTIL menu options for the top-row buttons as follows:

CONN (Connect) – The LCD lists detected systems or "Not Connect"
RSTR (Restore) – To restore the local control panel unit to factory defaults
REBT (Reboot) – To reboot the local control panel unit
To navigate through a list of qualified and connected systems, press PgUP/Dn and to locate the unit you wish to control,and press ENTER to select it (and close the Utility menu).

Note: Your TriCaster system needs to be running version 8.2.xxxx or later software to connect to Flex Dual.

TriCaster Flex Dual – Connection Set-Up

RJ-45 and
2 x USB-2 ports

¼" Stereo
headphone
output

2 pair ¼"
balanced line
level outputs

1 pair ¼"
balanced
Talkback and Mic

2 pair ¼"
balanced line
level inputs
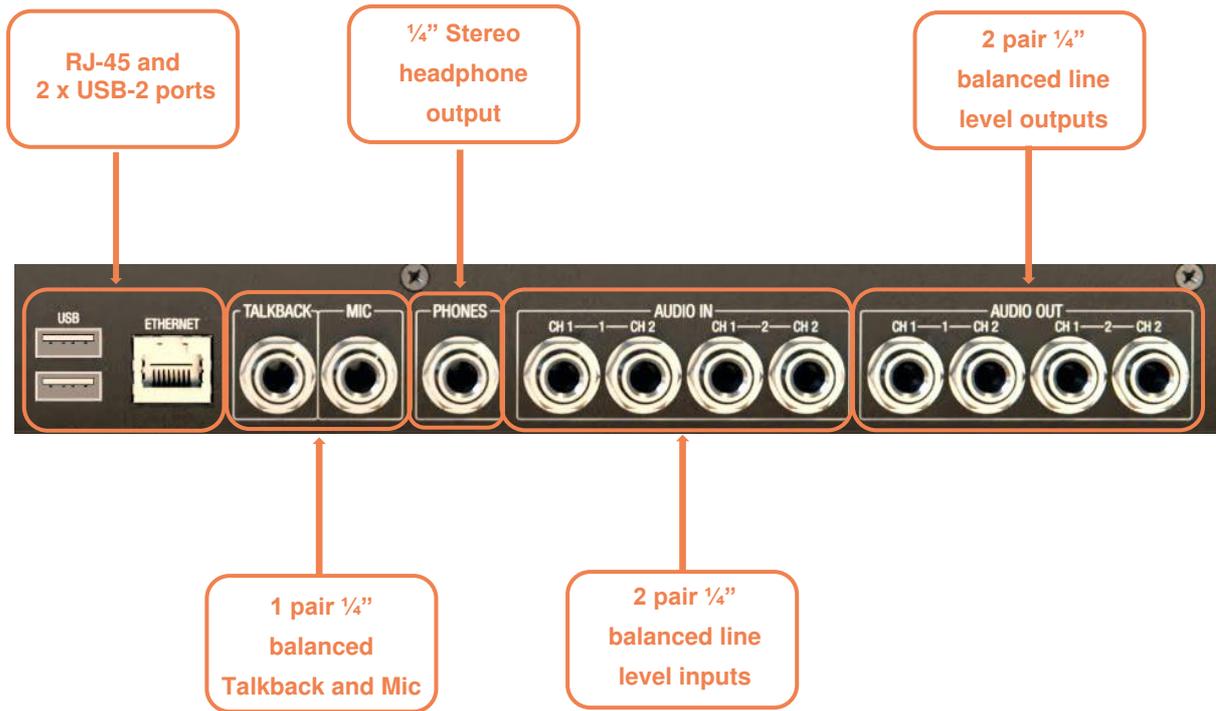
The TriCaster® Flex Dual is compatible with all current TriCaster® models. Please visit the dedicated web page for all Vizrt Control Panels to see if your TriCaster® model is supported.

Please ensure that your TriCaster® is running the latest software version by visiting Vizrt Product Updates and Downloads. TriCaster software build 8-0 or later is required for functionality with Flex Dual.